

Sort your stuff - Terms and Conditions

Confidentiality & Privacy

Sort your stuff provides a personal and confidential service. Client details will not be disclosed to any third party without prior written consent.

Any testimonial or comment provided by clients for publicity material is reproduced with the knowledge and consent of the clients concerned.

Disclaimer

1. Sort your stuff undertakes to make reasonable endeavours in providing advice and encouragement in the decluttering and organising process. Ultimately it is the client's decision whether to keep items or to let them go. Sort your stuff can accept no responsibility for actions the client takes on the basis of that advice or encouragement, or their consequences whether this be at the time of consultation, engagement in the organising or decluttering process, or at any subsequent or future date following any engagement or consultation.

2. As Sort your stuff are not valuers of art or other items of special value or rarity, the client acknowledges on engaging Sort your stuff that they the client accept responsibility for either keeping or letting go of any such items. Clients are advised to seek their own valuations of any items in the decluttering process.

3. Sort your stuff handle items with care. In the case of accidental damage or loss howsoever caused the client acknowledges and accepts that Sort your stuff will not be held liable for any losses or damage howsoever caused in our engagement.

Cancellations

Cancellations are sometimes unavoidable. However, the client agrees that if they cancel an appointment giving less than 48 hours' notice this may, at the discretion of Sort your stuff, result in a charge for any costs incurred. Where a contractual agreement is in place, the cancellation charge may be up to 50% of the agreed contracted value, payable in full within 14 days of the original scheduled appointment.

Payment terms

1. Charges for services will be levied at £40 per hour, or at a package total of £ (agreed in advance). An invoice will be issued within 7 days of completion, and this invoice is payable within 14 days. All payments should be made by cheque, made payable to Pete Christmas.

2. Some jobs lasting longer than a day may involve further expenses in addition to our service charges and agreed travel charges. Such further expenses will not be incurred without the prior approval of the client. Examples of further expenses include but are not limited to accommodation and subsistence.

3. All charges shall be payable on invoice, as set down in item (1) above. Interest at 2% per month will be charged on any balance due which remains unpaid 45 days after invoice.

Please indicate your acceptance of these terms by signing this letter and providing me with a copy prior to my commencing working with you.

Pete Christmas
Sort your stuff

Accepted and Agreed to

By

Date

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